

# About CGI

CGI is one of the few end-to-end consulting firms with the scale, reach, capabilities and commitment to meet clients' enterprise digital transformation needs. Our **77,500 consultants and professionals** work side-by-side with clients in 10 industries across more than **400 locations worldwide**. We draw upon our global capabilities to help clients identify, develop, implement and operate effective strategies to meet evolving customer and citizen expectations.

**Founded in 1976**, our continuous growth is a testament to our strong client partnerships.

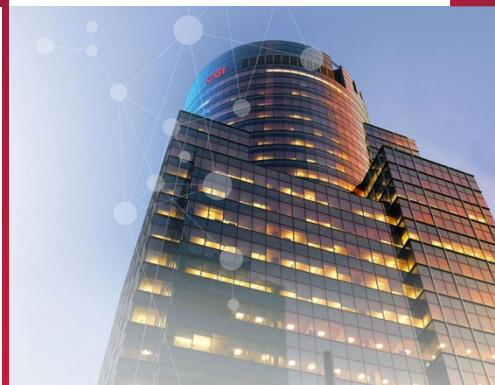
## Our approach is what sets us apart.

Our proximity model, supported by the depth of our international presence, range of services, and insights, delivers value for clients. Our experts bring industry and technology knowledge to every engagement, helping clients achieve business agility, applied innovation and financial benefits.

- **Client-proximity model:** CGI organizes operations within metro markets where clients have concentrated footprints, and empowers local teams to build trusted, in-person relationships that ensure accountability for delivering client success.
- **Industry and technology expertise at the local level:** In addition to mastering technology, our consultants have a deep understanding of clients' industries and local business environments, and collaborate across a worldwide network of industry centers of excellence, emerging technology practices, and innovation and global delivery centers to bring clients end-to-end services and solutions.
- **Global delivery network focused on outcomes:** Our global delivery model includes onshore, nearshore and offshore delivery capabilities that support client-proximity teams in accelerating clients' digital evolution.
- **Operational excellence driven through the CGI Management Foundation:** Wherever CGI operates, we align through common policies, principles, processes and frameworks to provide global consistency at scale. These frameworks allow CGI to deliver projects on time and on budget for 95% of engagements.

# CGI

Experience the commitment®



**CGI's commitment to exceed client expectations is demonstrated by an overall client satisfaction score of 9.2 out of 10, reported directly through in-person client satisfaction assessment sessions.**

[cgi.com.au](https://cgi.com.au)

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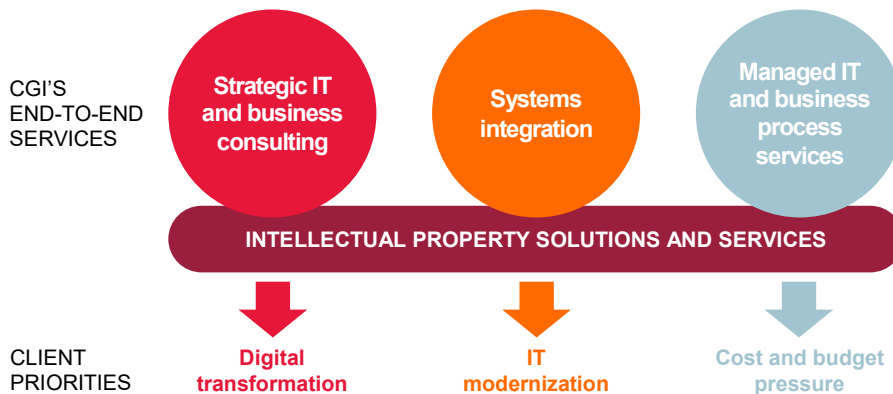
## We deliver the full spectrum of services to help clients become digital enterprises.

Organizations in many industries, after several years of investment in digital customer touchpoints and related innovations, are now demanding reliable returns from their IT investments, in a faster and more holistic way. CGI helps clients take an enterprise approach to accelerate and maximize their return on technology investments through relevant applied innovation.

We leverage our proximity-based client relationships, world-class delivery capabilities and operational excellence to help clients become digital across their enterprises — including their ecosystem of customers and suppliers. Delivering true business value requires that individual digital initiatives are done as part of an enterprise-wide strategy to modernize underlying core systems, enable a data-centric culture, and implement new technology.

CGI helps clients pursue an end-to-end model that includes an enterprise digital strategy encompassing change management; systems design, implementation and integration; and the use of managed IT and business process services to mitigate cost pressures and fund greater innovation. CGI's approach to relevant innovation is to work jointly with clients through our projects, while seeking opportunities to co-invest in repeatable business solutions.

### CGI's end-to-end services and solutions to meet clients' top priorities



According to the 2019 CGI Client Global Insights, digital transformation continues to be a high priority, yet clients report slow progress in producing results. CGI's **strategic IT and business consulting** expertise enables business agility and cultural change, and our **intellectual property** serves as an accelerator to apply relevant innovations more quickly, increasing returns on digital investments. Our enterprise **systems integration** capabilities support IT modernization efforts to optimize existing and new technologies, while our trusted **managed IT and business process services** help clients mitigate cost and budget pressures, allowing reallocation of funds for innovation investment.

### CGI AT-A-GLANCE

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world. Operating in hundreds of locations across the globe, CGI delivers end-to-end services and solutions, including strategic IT and business consulting, systems integration, intellectual property, and managed IT and business process services.

CGI works with clients through a local relationship model complemented by a global delivery network to help clients achieve their goals, including becoming customer-centric digital enterprises.

- Founded 1976
- CA \$12.1B revenue (Fiscal 2019)
- 77,500 consultants and professionals
- 400 locations worldwide
- 5,500 end-to-end services clients globally
- 50,000 clients through our 170+ IP-based solutions
- NYSE: GIB
- TSX: GIB.A

For more information about CGI, visit [cgi.com.au](http://cgi.com.au), or email us at [enquiry@cgi.com](mailto:enquiry@cgi.com).

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